



## QUALITY POLICY STATEMENT

Regal London Construction Ltd (RLCL) is the delivery arm of Regal Holdco Ltd specialising in the construction of London based residential led mixed-use schemes.

The scope of RLCL our activities include the design management, procurement of consultants & contractors, management of construction activities from site clearance/demolition to finished handover of completed residential, commercial and retail units.

RLCL occupy offices at 4-5 Coleridge Gardens, NW6 3QH which is our base of operations.

The senior management team support RLCL's commitment to ensuring that our Quality Management procedures are maintained, updated and implemented to meet the current demands of the business and the objectives set out in BS EN ISO 9001:2015.

The senior management team are committed to achieving the following Quality Objectives;

- To provide a competitive and professional service in all aspects of the business and in accordance with client needs
- To provide a timely, reliable and consistent delivery for all clients while maintaining meaningful communication and highlighting risks and opportunities
- To recruit capable, helpful and courteous staff and to invest in their skills through continuous professional development
- To resolve client concerns as speedily as possible and to develop services in response to their feedback
- To communicate, comply and promote the standards approved by relevant professional bodies
- To ensure that responsibility, authority and decision making structures within RLCL are clearly defined and well understood by our client, staff and interested parties.
- To continually strive to deliver efficient, appropriate, professional advice and services using the most appropriate tools and techniques for the work we do and to develop our systems and procedures in line with developing standards and client requirements.

This Policy Statement will be displayed prominently on appropriate notice boards throughout RLCL Development sites, office, on the company website, sharepoint server which is available at all operating locations for reference by any employee.

As Managing Director of Construction, I, and the Senior Management team are directly responsible for ensuring compliance with this policy across the business.

**Damien Cartmell**

MANAGING DIRECTOR  
REGAL LONDON CONSTRUCTION LTD